Resource Center Superior Court, County of San Bernardino

Monica Mitchell, Supervising Attorney, Self Help Services

The Court's Self Help Program



What is "self help"?

The litigant does the work, we provide information & coaching



Who we can help...

Anyone without an attorney needing help with the following types of cases:

- Family Law, Government Child Support
- Guardianships
- Landlord Tenant (Evictions)
- Small Claims

We can't help with . . .

- Domestic Violence Cases
- Civil Lawsuits
- Criminal Cases
- Persons who currently have an attorney

What does it cost?



How do we help?

- Legal information & procedures
 - No confidential relationship with the person; no attorney-client relationship
- □ Pros/Cons of options
- Hand out forms & sample packets
- Review paperwork completed by litigant
- □ Type Orders & Judgments in family law

Equal Access to the Courts

For the judicial system, "equal access" means regardless of race, ethnicity, gender, physical ability or sexual orientation, all people have equal access to fair and impartial dispute resolution in our courts.

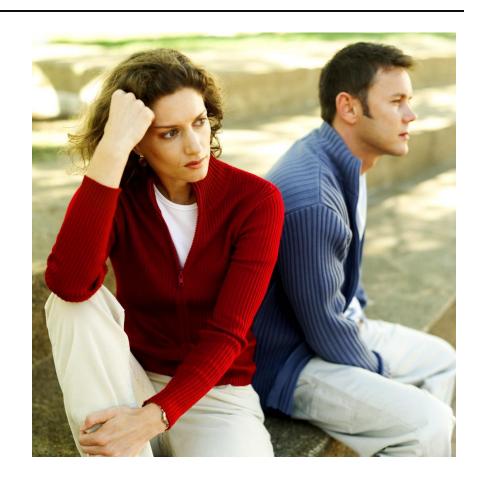
What does "equal access" look like at Resource Centers?

Typical Situations:

- Divorce
- Eviction
- · Guardianships
- ·Small Claims

□ Divorce

- Determine need
- Give out forms for procedure
- Review forms
- Provide next steps information
- Assist with all phases of case
- Help both sides



Different ways the Resource Center helps with a divorce case:

- □ In person
 - Testing new procedure customized forms
 - Samples to guide a person writing their own forms
 - Law Library Workshops 2x month
 - One English Workshop
 - One Spanish Workshop
- On-line attend workshop from home or work

Eviction

- Landlord's issues
- Tenant's issues





Grandparentsstepping into shoesof the parent



 Lending money to someone when you could afford it.

Now, you need that money back!



It's not only at The Resource Center.



Other Community Help

Domestic Violence

- Out in the community,
 Domestic Violence
 Shelters
- Domestic Violence Shelters providing paperwork assistance at the courthouses.

□ Courthouse Help:

- San Bernardino: Option House (M-F)
 - (909) 381-3471
- Rancho Cucamonga: House of Ruth (Tues am)
 - (909) 988-5559
- Victorville: HD DV Outreach & A Better Way (Tues/Wed)
 - (760) 949-4357;
 - (760) 955-8723

Other Community Help

Domestic Violence Hotline

To get help:

(800) 799-7233

Child Abuse Hotline

(909) 384-9233 or (800) 827-8724

"PAL": Proyecto Ayuda Legal

- Operated by Inland Counties Legal
 Services at these courthouses:
 - San Bernardino: Monday & Wednesday
 - Rancho Cucamonga: Thursday
 - Victorville: Monday
- Program requirements -- low-income consumers who are U.S. Citizens or Legal Permanent Residents (LPR) only

Inland Counties Legal Services

- Housing Hotline(888) 455-4257
 - Can provide an attorney to represent a person in an eviction case
 - Must meet qualifications



Inland Counties Legal Services

□ Senior Outreach (951) 320-7500

(Tues & Thurs 9:00 am - 11:00 am)

909 884-8615 Seniors 909 476-9252 Seniors 760 241-7072 Seniors

□ Priorities:

- Seniors who are low-income, 75 years of age or older, non or limited-English speaking, homebound, live alone or who are disabled, chronically ill, or functionally impaired receive priority in service.
- Elder Abuse: ICLS gives priority to elder abuse cases, including matters involving financial, emotional and mental abuse as well as physical abuse, and help seniors with government and public benefits.

Legal Aid Society of San Bernardino

(866) 889-7328 or (909) 889-7328

- 354 W. 6th Street, San Bernardino
 (M-F except 2nd & 4th Wednesdays)
- No charge, but must meet qualifications
- □ Monthly Clinics at:
 - 5201 "D" St, Chino
 - 9791 Arrow Route, Rancho Cucamonga
 - 15411 Village Dr., Victorville
 - 6171 Sunburst Ave, Joshua Tree

Inland Empire Latino Lawyers Association

(951) 369-3009

- 1405 S. Fern Ave., Ontario (2nd Thurs 1pm)
- □ 660 Colton Ave, Colton (Mondays, 1pm)
- 2060 University Ave. #113, Riverside
 (Weds., 1pm)
- Must meet eligibility. Free services.

Legal Aid of Redlands

(909) 792-2762

- 500 E. Citrus Ave, Redlands (M to Wed, 11am to 5pm)
- Services provided at low cost, based upon income.

Other Helpful Phone Numbers

- □ Senior Legal Hotline (800) 222-1753
- Disability Rights Legal Center:
 - (866) 999-3752 or
 - **(909)** 460-2034
- Info for Help from the County of SB
 - **(909) 387-2020**
- "211" -- all types of referral phone numbers

At the Law Library . . .

- Anyone can use the law library
- Free computer use (has internet connection)
- Copies 20 cents per page (or printed from computer)
- Librarian can point out helpful books
 - Non-lawyer books, like from Nolo Press

THANK YOU